

Indian Society For Quality

# Annual Conference 2023



30<sup>th</sup> November to 2<sup>nd</sup> December 2023

Pre-conference seminars - **Beldih Club**



Annual Conference – **United Club, Jamshedpur**



Featured speakers from Overseas and India are eminent **CEOs of multinational companies** that are amongst the top in the world in their respective field.

Theme

**Making Indian Manufacturing a Hallmark  
of Quality in the World**

**Theme: Making Indian Manufacturing a Hallmark of Quality in the World**

Annual conference 2023 will be a physical event at Jamshedpur

## The three-day event will cover

**Pre-conference seminars on 30<sup>th</sup> November** (Venue: Beldih Club)

1

**Seminar 1 facilitated by N Ramanathan**  
(10 AM – 13:00 PM)  
Theme: Creating and Assuring Quality  
(Quality is not given, it has to be created and nurtured – Everyday)

2

**Seminar 2 facilitated by Anil Sachdev/  
Pankaj Kumar** (14:30 – 17:30 PM)  
Theme: TQM Implementation in Service  
functions (including Implemented case  
studies)

**Annual Conference on December 01-02, 2023 (1.5 days)**

**1<sup>st</sup> December Full day** (09:30 AM – 17:30 PM) **2<sup>nd</sup> December** (09:00 AM – 01:00PM)

3

**Chief Guest: Mr. T. V. Narendran**  
CEO & Managing Director  
Tata Steel Limited

4

**International and national business  
leaders** who have led their respective  
organization through quality focused  
management to achieve leadership  
position.

5

**ISQ Awards Night:** 6 ISQ awards to  
be presented to eminent business  
leaders, executives and  
professionals. They will share their  
experiences

6

**Panel Discussion/ Coffee chat**  
Quality leaders

7

**Case studies:** Case studies on  
various aspects sharing actual cases

8

Opportunity to **network** with the  
industry leaders and cross learn.

**Plant Visits to Tata Steel/Tata Motors 2nd December** afternoon(15:00 – 18:00  
Hr)

(2 batches of 30 persons each on first-come-first served basis. Priority will be given to the outstation delegates. No separate registration fee is charged for the plant visits)

**Note:** The registration to the pre-conference seminars on 30<sup>th</sup> November 2023 would be with nominal charges. Delegates will have a choice of registering for either of the two or both the seminars. The pre-conference seminars will be held at **Beldih Club, Jamshedpur.**

**For updates contact**

Prabhakar Shettigar (Mobile: 8012580850), Dr. Pankaj Kumar (mobile-9234531259) or Nishith Sinha (Mobile: 9234500734)

Website: [www.isqnet.org](http://www.isqnet.org) Email: [info@isqnet.org](mailto:info@isqnet.org)



Invitation message

**President** Indian Society for Quality

**Janak Mehta**

Indian Society for Quality takes pleasure in announcing the flagship annual event ISQ Conference 2023 in Jamshedpur from November 30 to December 2, 2023.

The theme of the conference is 'Making Indian Manufacturing a Hallmark of Quality in the World.' It is a dream we have had for many years leading to various efforts to realise it. Only way to evaluate effectiveness of our effort is the ability to sell products in the markets of the developed world of USA, Europe, Japan and a few other countries. Barring a few exceptions, we are unable to sell products in these markets despite various quality initiatives launched since late 1980's.

It was hoped the Big data revolution using information and company technologies (ICT) may provide us great opportunities. These are early years, but it has not been easy to use these methods to have the desired impact so far. You are invited to participate in the conference to share your experiences and learn from others the success and failure to achieve the desired objective.

This is the first time the conference is being held in Eastern India and that too in the city of Jamshedpur that has been associated with the history of industrial revolution in India.

Eminent business leaders, executives and professionals from diverse business sectors will share their experiences at the conference.

It is expected to be a value adding experience for the participants, speakers, and the organizers. Professionals who practice quality in their respective function eagerly look forward to such annual conference of ISQ.

I invite executives from top management and professionals from all discipline as each one is responsible for quality in their outcomes to participate in the ISQ Conference 2023 to learn and share their rich experience thereby contributing to the quality of products and services being offered by Indian entities.

Janak Mehta

President

Indian Society for Quality

**For updates contact**

Prabhakar Shettigar (Mobile: 8012580850), Dr. Pankaj Kumar (mobile-9234531259) or Nishith Sinha (Mobile: 9234500734)

Website: [www.isqnet.org](http://www.isqnet.org) Email: [info@isqnet.org](mailto:info@isqnet.org)



Invitation message

**Chairperson, ISQ Conference Program Committee**  
**Avneesh Gupta**

It gives me immense pleasure to announce the “Indian Society for Quality (ISQ)- Annual Conference 2023” to be hosted from 30<sup>th</sup> November 2023 to 2<sup>nd</sup> December 2023 in physical mode at Jamshedpur by the Jamshedpur chapter of ISQ. This chapter representing the eastern region of India has been a recent addition to ISQ.

The theme for the conference is “Making Indian Manufacturing a Hallmark of Quality in the World”, keeping in perspective the ambition of the country to become a World Class Manufacturing hub.

India’s manufacturing sector, is currently undergoing a metamorphosis, driven by production capacity expansion, active government policy support, heightened mergers & acquisitions and both Indian & Foreign investments. All these provide a lot of opportunities as well as challenges. Amid the growth, it is important to stay focused on “Quality” and demonstrate India as a hallmark in Quality in its products, processes, and services. Quality leaders are expected to play a major role in enabling this by partnering with industries and organisations, promoting the knowledge and application of Quality practices.

This Annual Conference in Jamshedpur is an effort towards bringing ‘Manufacturing Industries’ and the Quality thought leaders and practitioners together from various geographies to delve deeper into the subject. Aspects like how innovation, digitalisation and sustainability can be weaved to deliver ‘Efficient and Quality products’ is an expectation during the conference deliberations.

The conference is expected to witness many eminent speakers, along with ISQ award winners, who will be sharing their views on interesting themes. Jamshedpur, being one of the manufacturing hubs, aligns with the theme of this conference focusing on manufacturing and participants can look forward to getting some real feel of the same.

I invite participation from Senior leaders, Management professionals, Quality experts and practitioners from companies, academia, and organisations across India and beyond to join this ISQ conference in Jamshedpur to contribute their experience/ knowledge, learn from others and propagate the relevant learning across their sphere of influence. Thus, help in making Indian Manufacturing a Hallmark of Quality in the World.

Look forward to meeting you in Jamshedpur in December 2023!

Avneesh Gupta

(Chairperson, ISQ Conference Program Committee and Jamshedpur Chapter)  
& Vice President TQM and Engineering & Projects, Tata Steel

**For updates contact**

Prabhakar Shettigar (Mobile: 8012580850), Dr. Pankaj Kumar (mobile-9234531259) or Nishith Sinha (Mobile: 9234500734)

Website: [www.isqnet.org](http://www.isqnet.org) Email: [info@isqnet.org](mailto:info@isqnet.org)

## Speakers



**T. V. Narendran,**  
CEO & Managing Director, Tata steel Ltd  
**Will be the Chief Guest**

### **Watch this space for updates on Speakers**

To have a glimpse of earlier annual conferences and its speakers, award winners etc. visit Conference page of [www.isqnet.org](http://www.isqnet.org) and <https://isqnet.org/awards/index.html>

**For updates contact**

Prabhakar Shettigar (Mobile: 8012580850), Dr. Pankaj Kumar (mobile-9234531259) or Nishith Sinha (Mobile: 9234500734)

Website: [www.isqnet.org](http://www.isqnet.org) Email: [info@isqnet.org](mailto:info@isqnet.org)

## Registration

Indian Society for Quality invites registration from professionals, academia, independent consultants and entrepreneurs and students for the Pre-conference Seminars and Annual Conference 2023.

### Registration and participation in annual conference.

Early Bird (closes on 31 <sup>st</sup> October 2023)	Regular:
<b>Members of ISQ:</b> ₹ 10,000/- + 18% GST (Total ₹ 11,800/-)	<b>Members of ISQ:</b> ₹ 11,000/- + 18% GST (Total ₹ 12,980/-)
<b>Non-members:</b> ₹ 11,000/- +18% GST (Total ₹ 12,980/-)	<b>Non-members:</b> ₹ 12,000/- +18% GST (Total ₹ 14,160/-)
<b>Organisations registering 3 more delegates:</b> ₹ 10,000/- + 18% GST (Total ₹ 11,800/-) per person	<b>Organisations registering 3 more delegates:</b> ₹ 11,000/- + 18% GST (Total ₹ 12,980/-) per person
<b>Students:</b> ₹ 4000/- +18% GST (Total ₹ 4,720/- Rupees four thousand seven hundred and twenty only)	

### Registration and participation in two pre-conference seminars

Early Bird (closes on 31 <sup>st</sup> October 2023)	Regular:
<b>Members of ISQ:</b> <b>For one seminar:</b> ₹ 2,000/- +18% GST (Total ₹ 2,360/-) <b>For both the seminars:</b> ₹ 3,500/- +18% GST (Total ₹ 4,130/-)	<b>Members of ISQ:</b> <b>For one seminar:</b> ₹ 2,500/- +18% GST (Total ₹ 2,950/-) <b>For both the seminars:</b> ₹ 4,000/- +18% GST (Total ₹ 4,720/-)
<b>Non-members:</b> <b>For one seminar:</b> ₹ 2,500/- +18% GST (Total ₹ 2,950/-) <b>For both the seminars:</b> ₹ 4,000/- +18% GST (Total ₹ 4,720/-)	<b>Non-members:</b> <b>For one seminar:</b> ₹ 3,000/- +18% GST (Total ₹ 3,540/-) <b>For both the seminars:</b> ₹ 4,500/- +18% GST (Total ₹ 5,310/-)

## Registration and payment methods

It is recommended that registration and payment of fee is made using the links below.

For the organisations needing invoice for payment, the attached registration form may be filled and sent to [office@isqnet.org](mailto:office@isqnet.org). Payment is required to be made well before the event.

### Registration link for the preconference seminars: (30, November 2023)

For members: <https://rzp.io/l/VvdYyW2Etk>

For non-members: <https://rzp.io/l/jTikCSKE>

### Registration links for the annual conference (1-2, December 2023)

For members <https://rzp.io/l/oEuhc5zBB>

For non-members <https://rzp.io/l/ILbQbFPP>

For students <https://rzp.io/l/IYILYTgv>

### Note:

- Early bird fees are applicable till 31<sup>st</sup> October 2023.
- We discourage cancellation of nomination; however, change in nomination can be made based on written request.
- Every delegate attending all the annual conference from 1<sup>st</sup> and 2<sup>nd</sup> December 2023 will receive free annual membership of ISQ for the period April 2024 to March 2025.

### For updates contact

Prabhakar Shettigar (Mobile: 8012580850), Dr. Pankaj Kumar (mobile-9234531259) or Nishith Sinha (Mobile: 9234500734)

Website: [www.isqnet.org](http://www.isqnet.org) Email: [info@isqnet.org](mailto:info@isqnet.org)

## Be Our Sponsor

ISQ is thankful to the organisations who have been supporting us through Sponsorships during annual conferences. We look forward to your support through Sponsorship.

We invite organizations committed to quality-based management of their enterprises/institutions to kindly consider supporting the ISQ Annual Conference 2023 through sponsorship.

For details of sponsorship and the benefits, visit [www.isqnet.org](http://www.isqnet.org)

## About ISQ

Indian Society for Quality (ISQ) is a not-for-profit society established in 1996 to fill the need for a national forum for interaction among quality professionals, leaders, practitioners and academicians. ISQ is a non-partisan, independent body that attracts and invites individual members from business organizations, health care and educational institutions, government agencies and NGOs. Members share their knowledge and learn from each other. ISQ is thus engaged in both creating and disseminating knowledge.

Its mission is to “Contribute to the thriving of humanity in a healthy planet”

ISQ is well linked to similar national quality bodies in other countries. It is a board member from its very inception and has represented India in the Asian Network for Quality (ANQ). ISQ is a national partner for Quality Sustainability Award promoted by International Academy for Quality. ISQ is the face of India in the world of quality.

To know more, please visit [www.isqnet.org](http://www.isqnet.org)

### For updates contact

Prabhakar Shettigar (Mobile: 8012580850), Dr. Pankaj Kumar (mobile-9234531259) or Nishith Sinha (Mobile: 9234500734)

Website: [www.isqnet.org](http://www.isqnet.org) Email: [info@isqnet.org](mailto:info@isqnet.org)