

Indian Society for Quality



17th Annual Conference 2020

December 11th & 12th, 2020
through Virtual Media

Theme

Quality for Sustainable Development
(social, economic and environmental)

Sustainable development is development that meets the needs of the present without compromising the ability of future generations to meet their own needs. It considers both the imperatives present and those of the future, such as the preservation of the environment and natural resources or social and economic equity. Embracing sustainable development is of paramount importance considering the environmental damages, unlimited consumption and exploitation of natural resources we see today.

Quality Management helps setting the right goals and the path for sustainable development in an organisation with greater efficiency and effectiveness.

ISQ, in its efforts towards making Quality India, gives an opportunity to listen to the experts from different fields on their insights into sustainable development with practical examples and the usage of Quality Management in their efforts. It is an occasion to interact with cutting edge minds from all sectors of industry and institutions.

The sessions are designed to be more interactive with high value addition.

There will be speeches by award winners, invited speakers with case studies. ISQ looks forward to your active participation as delegates and as sponsors.

ISQ is thankful to the organisations who have been supporting us through Sponsorships during annual conferences. We look forward to your support through Sponsorship. Being a virtual conference we leave it to the organisations to decide on the sponsorship anything from Rs. 25,000/- and above.

About ISQ Annual Conference

ISQ's Annual Conferences carry in depth presentations from industry leaders, professionals, and academics. In these Conferences eminent speakers from India and abroad exchange their expert knowledge and insights relevant to the Theme. Distinguished Professionals and Industry veterans on Quality share their experience as well. The conferences are made more interactive through case studies, discussions providing a platform for individuals to share their research, study, implementation experience, and other insights in the area related to the theme of the conference.

Covid-19 has constrained all of us in having a face to face annual conference this year. Hence 17th Annual Conference in 2020 of Indian Society for Quality will be held virtually. Duration of the conference, also had to be trimmed keeping the limitations of online conferences and the span of attention it draws. Case study/paper presentations could not be part of current virtual conference.

Conference Program Committee is putting all its efforts to make this first virtual annual conference is as interesting and value adding as the past ones.



Mr. Kamal Bali
President & Managing Director,
Volvo Group, India, Bangalore

Chief Guest

Mr Kamal Bali, President & Managing Director, Volvo Group, India, Bengaluru has kindly consented to be the Chief Guest for the annual conference.

Kamal has been spearheading reputed Indian & multinational organisations as President & CEO for two decades now.

He is based in Bangalore, is an alumnus of IIT Roorkee, and had an illustrious career spanning 40 years, largely in automotive and engineering industry.

Harsha Award

Harsha Award is meant for Professionals who have contributed in India either as individuals, in their own organizations or through quality bodies or other organizations to the promotion of quality management principles, concepts, techniques and practices leading to the improvement in performance of the organizations they have helped.

ISQ is happy to honour **Dr. Kovaichelvan Venugopalan, Director – TVS Institute for Quality and Leadership**, (TVS IQL) at TVS Motor Company Ltd; a true inspirational leader and TQM believer with this year's Harsha Award.



Dr. Kovaichelvan Venugopalan,
Director – TVS Institute for Quality
and Leadership



Dr. Mats Deleryd

President & CEO of the Swedish Institute for Quality, SIQ.
Theme: "Quality 5.0 - Sustainable Success"

Mr. T. R. Parasuraman

Deputy Managing Director and member of the Board of
Toyota Industries Engine Pvt Ltd

Theme: "Building quality & quality for sustainability"



Dr. Deshmukh S. G.

Professor, Indian Institute of Technology, Delhi
Supply Chain Management, Quality Management, Information Systems

Theme: "Quality and sustainability- Implications for academia"

Mrs. Anandi Ramalingam

Director, Marketing,
Bharat Electronics Ltd, Bengaluru



Panel Discussion

Theme: "Quality for sustainable development in changing world –
Challenges & opportunities"

Moderator: **Himadri Mukherjee** Vice President and Head - Group Excellence In
Manufacturing and Environment, Health and Safety at Anand Group India

Speakers in the panel



Rajinder Singh

Executive Dean
Mahindra Institute of Quality



Raghuraman Ramakrishnan Venkatakuppuswamy

Head, Supply chain Strategies
ITC Limited



GM-Key Account
(South West Asia)

Lloyd's Register Quality Assurance



Sudipto Sarkar

Chief- Product Application Group
Tata Steel Ltd

DAY 1 11 12 2020

13 30 to 14 00	Registration (Logging in starts 13 15 hours)
	Inaugural Session
14 00 to 14 20	Welcome Remarks & Theme Address by Mr. Janak Kumar Mehta – President, ISQ
14 20 to 15 05	Presentation of Harsha Award. Dr. Kovaichelvan Venugopalan, Director – TVS Institute for Quality and Leadership, Acceptance Speech and address on the topic “Re-inventing TQM for VUCA and Digital revolution”
15 05 to 15 50	Address by Chief Guest – Mr. Kamal Bali, President & Managing Director, Volvo Group, India Bengaluru
15 50 to 16 05	Short break
16 05 to 16 50	Address by overseas speaker – Dr. Mats Deleryd, President & CEO of the Swedish Institute for Quality, SIQ.
16 50 to 17 55	Panel discussion “Quality for sustainable development in changing world-Challenges & opportunities”
17 55 to 18 00	Announcement of 18 th annual conference and Conclusion Day 1

DAY 2 12 12 2020

09 00 to 09 15	Introduction to Day 2
09 15 to 10 00	Address by Invited Speaker, Mr. T. R. Parasuraman, Dy. MD, Toyota Industries Engine India, President BCIC.
10 00 to 10 50	Case study presentation- Sustainability at Mahindra Auto
10 50 to 11 05	Short Break
11 05 to 11 50	Address by Prof. Deshmukh S. G, Professor, Indian Institute of Technology, Delhi
11 50 to 12 35	Address by invited speaker - Mrs. Anandi Ramalingam, Director, Marketing, BEL
12 35 to 12 45	Quality Innovation Award presentation
12 45 to 12 55	Summing up & Concluding remarks
12 55 to 13 00	Vote of thanks and disperse



Indian Society for Quality invites registration from professionals, academia, independent consultants and entrepreneurs and students for the 7th Annual Conference 2020.

Registration Fees

- ❖ For non-members: Rs 800/--(Rs. Eight Hundred only) + 18% GST (Total Rs. 944/- per person)
- ❖ For members : Rs. 675/- (Rs. Six Hundred and Seventy Five only) + 18% GST (Total Rs. 797/- per person)
- ❖ Student fees Rs. 400/--(Rs. Four Hundred only) + 18% GST (Total Rs. 472/- per student)

Note:

- ❖ We discourage cancellation of nomination; however, change in nomination is acceptable.
- ❖ Change of Nomination needs to be done through a written request to the contact person below

Download the registration form [here](#).

About ISQ

Indian Society for Quality (ISQ) is a not-for-profit society established in 1996 to fill the need for a national forum for interaction among quality professionals, leaders, practitioners and academics. ISQ is a non-partisan, independent body that attracts and invites individual members from business organizations, health care and educational institutions, government agencies and NGOs. Members share their knowledge and learn from each other. ISQ is thus engaged in both creating and disseminating knowledge

ISQ is well linked to similar national quality bodies in other countries. It has represented India in the Asian Network for Quality (ANQ) from its very inception, and has hosted two ANQ Congresses, in 2004 and 2010. ISQ is the national partner from India of the international Quality Innovation Award. ISQ is the face of India in the world of quality.

ISQ has instituted awards for outstanding and selfless leaders of quality at the national level. There are awards for industrialists, professional heads of organizations and quality promotion bodies, besides counsellors and Gurus in the quality discipline who have served India.

Be Our Sponsor

ISQ is thankful to the organisations who have been supporting us through Sponsorships during annual conferences. We look forward to your support through Sponsorship. Being a virtual conference we leave it to the organisations to decide on the sponsorship anything from Rs. 25,000/- and above.

Sponsors, leaflet/Presentations/ videos will be displayed during breaks for promotion.

To view the **Invitation for Sponsorship** and details [click here](#).



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Our Sponsors



Indian Society for Quality



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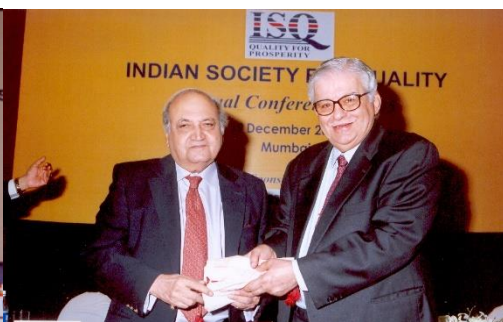
709, Vipul Business Park, Opp. S. D. Adarsh Vidhyalaya, Near Tikri
More, Main Sona Road, Gurgaon- 122018.

Websites: www.isqnet.org; www.isqconference.org
E-Mail ID: info@isqnet.org. Mobile: 8012580850

1st Jamsetji Tata Award to
Dr. Venu Srinivasan in 2004 by
Dr. V. Krishnamurthy

2nd Jamsetji Tata Award to Dr. Jamshed J Irani
in 2005 by Mr. Keshub Mahindra,
Chairman Mahindra & Mahindra

Dr. Noriaki Kano receiving Dronacharya
Award in 2008. ISQ is thankful to him for
his continuous support and guidance



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