

Industry Institute interaction through eLearning program



TQM Basics for Student Community

28th June 2020 – 11 30 AM to 1 30 PM

Faculty: Mr. Uday Mahajan & Mr. Amit Sharma

Gist of the program:

TQM concepts are being embraced by successful enterprises to be world class and globally competitive. It is more relevant in current Indian context when we want to make great strides in becoming self reliant and go global.

The current content The webinar is intended to give an overview of TQM to the Indian student community. It will cover the basics of TQM and its application in Indian context. The speakers will also talk about of how organizations and individuals benefit from adoption of TQM.

Uday Mahajan currently is **VP & National Head – Process Excellence & TQM** at Indus Towers Ltd. . An INSEAD alumnus, a GE certified Master Black Belt and Lean Master Trainer specializing in Business Operations with Strong People Management skills, with over **28** years of rich experience in managing large teams across the Globe in a variety of industries viz. BPO, Healthcare, IT Services, Infrastructure & Marine.



Successfully led the Deming Prize Journey for Indus Towers, from inception. Indus received the Deming Prize in Oct 2018. Being the 1st Indian company from the service Industry to have received this recognition, this meant applying TQM concepts across the entire organisation including field staff and sites, aligning all stakeholders including the entire leadership, and ensuring a sustainable culture of TQM is embedded across the entire spectrum of Indus Towers

Amit J. Sharma has over 23 years of experience in driving transformational initiatives across Industries. Hands-on with establishing Quality Management systems, process transformation and digitalization. Lean Six-Sigma Master Black Belt, trained and certified on TQM by JUSE under the able guidance of eminent gurus like Dr. N. Kano. Hands-on with Theory of Constraints, Business Intelligence, RPA and AI & ML.



Currently he is **Chief Mentor and Sr. VP (Quality & Operations) - PurpleWest Institute of Quality** mentoring senior leaders and budding entrepreneurs. Working to embed Quality in foundational education. Has wide experience having worked in different organisations like Toluna, Indus Towers, Wipro Consulting Services, Delphi Corporation as Change Leader, Business Transformation Specialist, Head of TQM, Global Quality, Digital Transformation and Innovation.

BE Mech – First Class with Distinction, KU **EPBM – IIM-C**, **Change Management Specialist** – Arizona State University.

Register now!

[Click here](#) for registration form.

For details of future eLearning programs and registration visit [our website](#).

Note: Please fill all relevant information and submit online on or before 4 PM on 27th June.

Registered **students** will be sent the link on 27th June before 6 PM to join the session.