Greetings from Indian Society for Quality

ISQ is happy to conduct three eLearning sessions in April 2020 in this period of lockdown for the benefit of quality fraternity.

With overwhelming response received for the last 3 sessions, ISQ is happy to announce more eLearning programs. Following are the 2 eLearning programs in the current week and more programs will follow.

Date	Duration	Subject	Faculty
30 04 2020	02 30PM to 5PM	Management systems in TQM	Mr. Kishore Kr Das
02 05 2020	10 30AM to 1PM	Operational excellence awareness	Mr. Kishore Kr Das

Who Should Attend: Both the programs are best suited for middle and senior management, post graduate engineering and management students and professors.

These programs are **free of charge for members of ISQ only**. ISQ members who wish to enrol for the eLearning programs are required to fill the attached google forms separately for each program and submit it on or before 29th April 2020.

Non-members interested in registering for the program have the following options.

1. **To enrol as a member before the program** and register for free for the current and future such programs by sending the attached membership form completely filled with relevant data, attach a passport size photograph, copy of identity proof and details of membership fee remitted. Please send a soft copy of the filled membership form through email on or before 28th April 2020 to info@isqnet.org. (Annual membership fee is Rs. 708/- inclusive of tax. You may also opt for becoming the life member) Fee structure and Bank account details for remittance are available in the application form.

   Note: Annual membership is valid upto 31st March 2021.

   Additionally, you are required to fill the attached google forms below for each program separately and submit on or before 29th April 2020, 12 PM to register for the programs.

2. **To pay registration fee for each program separately as non-member**, by submitting the filled attached google forms separately for each program paying the registration fee of Rs. 500/- per program on or before 29th April 2020, 12 PM. Please don't forget to write fee remittance details in the google form.

Details of ISQ Account for Net-banking :

Account Name   : Indian Society for Quality   Bank Account No. : 00272000001288
Name of the Bank : HDFC Bank   Branch   : Greater Kailash 2
IFSC Code   : HDFC0000027

Note: Writing the contact details without error in the google form is very important for communication.

You may forward this mail to your professional colleagues whom you think will be benefitted from the program.

Overview of programs

1. Management System in TQM

Objectives: To make participants understand the Management System in TQM.

Description: TQM comprises of certain principles, systems, methods and tools order to make the organization that have to be implemented to make management efficient and reliable.

Under the system, there four basic management system. They are four elements:

1. Policy management
2. Cross functional management
3. Daily work management
4. Small group activities

All of these management systems have to work together and there is linkage between all these four systems.

The Program will mainly describe how to build these four management elements in an organization. The concept of X-matrix as a deployment tool will be discussed briefly. It will also briefly touch upon the various elements of TQM principles, methods and tools.

2. Operational Excellence

Objectives: To make participants understand the concept of Operational Excellence definition and the methodology to implement it.

Description: An organization can win in today's competitive environment, by adopting one of the three generic strategy- Operational Efficiency or become cost leaders Or Build Customer intimacy and doing fast and continuous product or service innovation – first one to provide.

We need to be excellent in one and reasonably good at the other two. Operational Excellence is about doing a set of systematic activities that is carried out by the entire organization to effectively and efficiently achieve company objectives so as to provide products and services with a level of quality that satisfies customers, at the appropriate time and price.

The Program will define the concept of Operational excellence from a company's competitive advantage perspective and bring in a common understanding to drive it. The concept of Waste (3M) and non-value adding elements in our system and reduce or eliminate it in a systematic way by using some systems, Method, and Tools. The program will bring in looking at any operational excellence journey from a strategy or leadership point of view and how to see its implementation irrespective of methodology or philosophy used.

About the Faculty:

Mr. Kishore is a**n alumni of XLRI 1990 batch**, did his **BE (Production) from BIT, MESRA** with over **29 years** of experience **in HR, IR, TQM & Leadership development areas**. Experienced in both plant and Corporate HR. He is an allrounder with interests in social work, coaching, music etc.

 Following are few examples of the above.

- He worked in **Tata Steel, Hero Corp** from 1990 to 2007 in HR, TQM, Learning & Development functions in various levels including as a Head of HR from 1990 to 2007. From 2007 to 2013 , he worked with **DCM Ltd** as VP (HR & TQM)
- He started his career as an **Independent Management consultant and trainer in HR, IR, TQM, Leadership & OD field** since 2013.
- He is working with DCM Nouvelle (Textiles) & RV solutions Ltd **on retainership, looking after HR, TQM and overall Business Improvement.**
- He worked as trainer & Consultants for Honda Car, Honda Motorcycle and scooters Ltd (HMSI), Maruti Suzuki, Dr. Reddy's, Heidelberg Cement , CK Birla (HIL), Conitech (continental), Federal Mogul, Murugappa Group, LGE India, Perfetti, Ahresty India, Lead India (NGO,) Tata Trust and few more.
- He worked on the employee capacity building process for **grassroots level people of NGOs.**
- He was visiting Faculty for IIM Lucknow, IMI, New Delhi MDI, Gurgaon and Shri Ram Centre for Industrial Relations, New Delhi, in the area of HR and IR
- Does **coaching and mentoring** for young Managers and Engineers to enhance Managerial, Leadership ability & improvement capability.
- Launched a HR Based Portal - **Unitol.in** as a Co-Founder (a startup project)

- He is MBTI & PI Psychometric Instruments Certified
- Having a musical Band called Roots **– www.roots.ind.in**

Mr. Kishore Das is conducting these eLearning programs on pro bono basis for ISQ.

Enrolment links

Program 1: Management systems in TQM   https://forms.gle/nAkwKZgrYsH5nTuz7
Program 2: Operational excellence awareness https://forms.gle/7CuJXZQqjiNeeWwWA

For further clarifications, please write to events@isqnet.org or call 8012580850

Selected participants meeting the criteria will be sent a weblink for joining the training 2 to 3 hours prior to the program.

About Indian Society for Quality (ISQ)

ISQ was established as a Not-for-Profit Society with the objective of providing a national forum for interaction among quality professionals. The society acts as a catalyst and facilitation body for exchange of information and experience regarding Quality Management principles, technology and practices. Its mission is to pursue quality for prosperity. Please visit www.isqnet.org for more details about Indian Society for Quality or email to info@isqnet.org.

STAY SAFE AND HEALTHY