

## 16<sup>th</sup> ANQ CONGRESS 2018 - A REPORT

Theme: “The Future of Quality Leadership in IT-Age”.

Venue: Intercontinental Hotel, Almaty, Kazakhstan

September 19-20, 2018

ISQ is a founder member of the Asian Network for Quality (ANQ). As a key member of ANQ, ISQ hosted the 2nd ANQ Congress in August 2004 in New Delhi, as well as the 2010 ANQ Congress at NOIDA, in which 800 participants, including 170 from overseas participated, and 214 papers were presented.

ISQ is actively representing India in all the programmes of ANQ.

ISQ was represented by Mr. Anil Sachdev and Mr. J Ravikant in the 16<sup>th</sup> ANQ Congress 2018. Mr. Janak Mehta Chairman International Relation Committee ISQ, Honorary Director, ANQ was also present in the event.

India presented 5 technical papers in the Congress, ranging from manufacturing improvements to application of emerging digital technologies in defense systems.

Representatives from various Asian Quality Organisations like SQAT, CSQ, JSQC, HKSQ, SQI and VQAH and Quality experts from different countries participated in the conference.

### Opening Plenary Session

Prof. Azat Abdrakhmanov (Chairman of the Congress Organizing Committee, Chairman of ANQ & President of KOQIM) in his welcome speech highlighted the significance of ANQ as an excellent platform for the participants to create friendly and partnership ties, launch new fruitful cooperation with representatives of not only the Asian continent, but also other parts of worlds.

Prof. Noriaki Kano (Honorary Chairman of ANQ) spoke on the occasion and gave a review of the development of ANQ since 2002 and highlighted that Quality of Human Life was one of the reasons for existence of ANQ.

The first keynote speaker, Prof. Mohamed Zairi (UK) made a presentation entitled “Defining the Role of Quality in an Uncertain Future: The Disruptive Thinking of Quality 4.0”. He mentioned the disruptive cumulative effect of the digital revolution (Digital Disruption) which has been affecting our daily life and forcing the world of business to drastically change approaches, methods and purpose of a business organization.

Prof. Wan Seon Shin (President of KSPE, Former President of KSQM and Professor, Sungkyunkwan University) was the second keynote speaker and his topic named “Korean Way for Excellence in Quality”.

Mr. Lin Hai (Chief Strategic Branding Consultant, Brand Society of China Association for Quality (BSAQ)) and he spoke about “Total Brand Management in China”.



Prof. Azat Abdrakhmanov (Chairman of the Congress Organizing Committee, Chairman of ANQ & President of KOQIM) was the fourth keynote speaker spoke on the subject “Asian Excellence Model in Performance (AEMP) is the way to leadership and International Recognition”.

The fifth keynote speaker was Mr. Claes Berlin (CEO, Qube (RUSSIA)) and addressed the gathering on “from WHAT to HOW”. He also coined the term LTBA – Long Term Business Assurance.

Mr. Juhani Anttila (Former President, Finland Society for Quality; Academician of IAQ), the last keynote speaker of Day 1 on the topic of “Quality Challenges to the Startups”. He said that startups were the human institutions to operate under conditions of extreme uncertainty. The old general management models and the traditional quality management practices did not work in the startups.



### Ishikawa-Kano Awarding Ceremony

Mr. Janak Mehta, Founder President of ISQ and current Chairman, IAQ announced the Ishikawa-Kano Award in the ceremony for the individual achievements in the field of Quality Management.

Prof. Suzuki Tomomichi (Professor, Department of Industrial Administration, Faculty of Science and Technology, Tokyo University of Science) represented Ishikawa family to receive the award. Prof. Kano received award for his contribution in quality management field.

Prof. Ching-Chow Yan (CSQ) received the first Ishikawa-Kano medal. It is for his signification contribution to the promotion of quality management in Taiwan and China.

We are happy to mention that **Mr. N Ramanathan**, Founder Member, Past President and Governing Council Member of ISQ at different times, was awarded the prestigious ANQ Ishikawa-Kano Award - Silver Medal, for his long-term outstanding contributions to the promotion of quality management practices in India, and in advancing Quality Based Management thought across the world with new integrated approaches and thought. The award was received by Mr. J Ravikant, Board Member, ANQ from India, on behalf of Mr. N Ramanathan.



Mr. N Ramanathan

Mr. J Ravikant receiving the award on behalf of Mr. Ramanathan from Prof. Noriaki Kano.



There were 6 parallel sessions on day 1 which included Quality innovation in manufacturing, Big Data management, Leadership, team development and quality culture, Environment and safety management, Sustainable development and social responsibility, Management quality in IT economy.

## Day 2

The first keynote speaker Mr. Changkun Yan from China (YOFC Deputy CEO; GM of Manufacturing Center, Yangtze Optical Fibre and Cable Joint Stock Co., Ltd.) and spoke about topic entitled “YOFC Intelligent Manufacturing”. Mr. Yan introduced YOFC iMES System in which he employed two key Intelligent Manufacturing Technologies named Digitized Manufacturing Technology and Sensor Technology (The more sensors that are used in enterprises, the more information will be obtained).

Mr. Janardan Ghimire from Nepal (President, NQPCN) was the second keynote speaker made a presentation named “Integrated Management System (IMS) Transforming Institutional Excellence through Hands-on Approach”.

Prof. Noriaki Kano (Professor Emeritus, Tokyo University of Science; Honorary Chairperson, ANQ) was the third keynote speaker and he spoke on the topic entitled “Impact of ICT on Application of Quality Tools”. Prof. Azat presented Best Paper Award.

Prof. Thanakom Soontarnchainacksaeng (President, SQAT) made an announcement on ANQ Congress 2019 which would be held in Thailand from 21-24 Oct 2019 at Chulalongkorn University.



## ANQ Congress 2018 Almaty, Kazakhstan – Technical Visit (Day 3)

A visit was organised to Tokyo Rope Almaty - Manufacturers and sales of wire rope, steel cord, Carbon Fiber Composite Cable (CFCC) and Almaty Product Company - production of confectionery products.