

Newsletter

Indian Society for Quality

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Dear Readers ,

Greetings from ISQ !

We are just finishing the first Quarter of the CY 2024 and last Quarter of FY 23-24; the fever of finalizing the business plans for the year ahead and completing appraisals runs high in this period!



Hope you are done with the anxiety and back to cruising mode, more relaxed to enjoy some read to sharpen your professional skills and knowledge!

We bring you our 1st Quarter CY 2024 ISQ Newsletter just at this appropriate juncture. Our committee decided to add some fun to the Newsletter by starting a Quiz. Check it out and let us know how you like it. Your feedback is a valuable input to make it interesting and useful.

We are adding another segment of "Book Review"/"Book Extract" to help share your new learning with fellow readers. The first one being contributed by none other than Mr. Ramanathan, you will get the key points without having to read the whole book, and it may arouse your curious self to read the book to delve deeper!

We are planning to allow publishing case studies from your organizations to increase the cross learning. The detailed guidelines for the same can be found in this issue of the Newsletter.

In the past 2 months, Editorial Committee took a survey to find how to make the Newsletter more interesting and meaningful and we received some valuable feedback however the participation in the survey should have been much more. Nevertheless, its never too late to send your suggestions to make it a vibrant platform.

Wishing you that FY 24-25 brings you and your organizations a great success !

Enjoy the read !

Ved Parkash

ISQ Newsletter team: Ved Parkash – Editor in chief,

Editorial Members: Sarika V. Joshi, B. Sundara Rajan, R. Santoshi



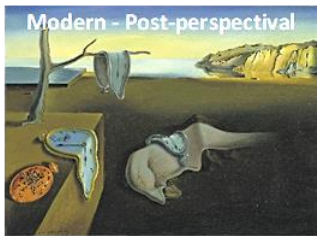
Vignettes
from Ram

Perspective: Head in the Clouds, Feet on the Ground

Many years ago, I did a series of six programs, each six days long, for senior managers across companies of the Tata Group, organized by what was then known as Tata Quality Management Services. The programs were titled 'Heads in the Sky, yet Feet on the Ground' – the term 'yet' having been added by the company. The expression 'feet on the ground' refers to being connected to reality, while the head being in the sky refers to vision. The former may also be seen as a worm's eye-view and the latter as a bird's eye view or as helicopter or aeroplane view. In short, the concept highlights perspectives.



Perspectives have evolved in human societies over a long time. Early man may have lacked both time and spatial standpoints. Paintings in rock shelters and caves exhibit only two dimensions. If you look at a painting of medieval times, as illustrated here, or even an Indian miniature, the third dimension would be missing.



Renaissance paintings, as seen in the specimen on the left, on the other hand, heralded deep perspectives. Renaissance signalled the arrival of the rational man. What would be the next step? Jean Gebser (1953) called the next step aperspectival – that is, it transcends perspective. We can call it post-perspectival. An example would be a modern surreal painting by Salvador Dali (1931), intriguingly labelled as *The Persistence of Memory*, which combines time and space perspectives.

Gebser used the concept of perspective as one of the ways in which to build a natural hierarchy of how human beings evolve. Developing on these ideas, the philosopher Ken Wilber (1995) developed a whole hierarchy going up to the highest spiritual levels, the middle portion of which rises from the level of magic, through mythic, mental and integral. Gebser would assign the painting with perspective to the 'mental' or 'rational' level, while, modern art could well need the 'integral' level of human progression. Don Beck and Christopher Cowan (1996), through research, quantified the proportion of humanity existing at each level in the contemporary world.

Each level has its own distinguishable perspectives of identity, space and time. As we evolve, the time perspective gets longer and multi-hued.

From a management viewpoint, the mythic state can scarcely see beyond its own function, and its time moves slowly. At the mental level, the perspective extends to the local company or a plant. Time always seems to be running out, but some long-term views are developed. It takes the integral level of identity to see oneself as a global citizen with an international outlook, to transcend the self and be concerned with all sentient beings, and to have multiple and even non-linear perspectives of time.

Top managers who have risen to the integral level of consciousness can take Quality-based Management to full bloom. Each higher level, while transcending the earlier levels, also includes them. Thus, there is no paradox at all in having one's head in the clouds (a visionary perspective) and one's feet on the ground, which represents deep connectedness with facts as they are at the gamba.



Thus, a top leader needs an inter-generational mission, a grasp of the human situation, and compassion. The leader needs to hold multiple perspectives simultaneously. In 1643, the samurai Miyamoto Musashi wrote that “a specialty of martial arts is to see that which is far away closely and to see that which is nearby from a distance.” This is perfect advice for leaders who are occupied with strategy while keeping the current situation under control but without overreaction.

The frontline employee has the gemba view, comprising men, machines, methods, and measurements with their temporal spread (as in SPC). This view involves being in touch with current incidents. Listen to the trees – and to whispers.

In between lies the management view, with a longer than currently customary time perspective and being able to sense external events. The web of policy management with its intricate deployment provides an organization-wide perspective.

In between are also the supervisory cadres, busy with an improvement viewpoint, looking statistically for patterns, trends and phenomena, and sensing what those in the trenches are thinking and doing. Now we can, in a five-level table, summarize the categories of views that a CEO, or an aspiring one, or a great professional, should learn to hold simultaneously.

Level	What a professional should be able to do	Views
Micro	Grasp reality at the gemba, the daily issues, the problems in the trenches, with compassion	Worm’s eye view
Mini	See the half-yearly and yearly issues, the company as a whole. Serve customers, efficiently, with everyone’s involvement	Rooftop view 200 meter view
Meso	See 3-5 year issues, trends, socio-technical developments and the impact on one’s organization. Build capabilities	Hilltop view, Helicopter view 2,000 meter view
Macro	See 5 to 20 years ahead, know the broad scenarios and prepare for them, adapt. Take decisions for the next generation	Cloud view 10,000 meter view
Meta	See beyond one’s lifetime, beyond the 21 st century, take decisions with many generations in mind.	Spaceship view (The Blue Earth) Astronomical, galactic view

This table lets us look at different perspectives, and the need to have them all. A great starting point would be, as the title says, to accept the challenge to be a visionary attuned to the gemba.

N. Ramanathan

About the author:

Mr. N. Ramanathan is a senior counsellor and advisor of TQM. He is a Mechanical Engineer with Masters from IIM, Ahmedabad(1969) with 50 years of experience in industry, and in teaching and counselling. He is the recipient of the Edwards Medal 2021 for outstanding leadership from American Society for Quality (ASQ). Mr. Ram has received the Dronacharya Award in 2018 by ISQ for his contributions to teaching and counselling on quality. He is an Academician in the International Academy for Quality (IAQ) and serves on its Board as Vice President, and as Chair of its Examination Committee. Mr. Ram has been associated with twelve successful Deming Prize challenges, and has taught and advised Ashok Leyland, CEAT, SRF, Indus Towers, JSW, Mahindra group of companies, Tata Quality management Services, Tata Steel, and other organizations.



Quiz Quest

Quiz Quest

We are happy to start a new section; Quiz Quest from the current issue of the newsletter. The link for the quiz is given below.

It is a small exercise to all of us to ensure that we are strong in fundamentals of Quality. Please go ahead and answer the quiz. At the end you will get your own score and the right answers too.

The quiz is well prepared by **Ms. R Santoshi**, member – Editorial committee of ISQ Newsletter.

Please click the google link below and start now!

<https://forms.gle/zeDEM3soCRFTF3jY8>



An invitation to present case studies.

Dear Quality Professionals,

The Indian Society for Quality (ISQ) is excited to invite you to contribute case studies to our quarterly newsletter, a forum dedicated to sharing knowledge and best practices among quality professionals across industries. By submitting a case study, you have an opportunity to showcase your organization's success in implementing quality initiatives and share valuable insights with your peers.

Your case study should demonstrate measurable results, lessons learned, and the significance of your quality initiatives in the industry context. To ensure a smooth submission process, we have prepared a set of guidelines for authors. Please review the guidelines carefully before submitting your case study.

We look forward to receiving your submissions and featuring your contributions in our upcoming newsletter issues. Your participation helps strengthen our professional community and promotes the adoption of best practices across industries.

Thank you for your commitment to quality and your interest in contributing to the ISQ newsletter.

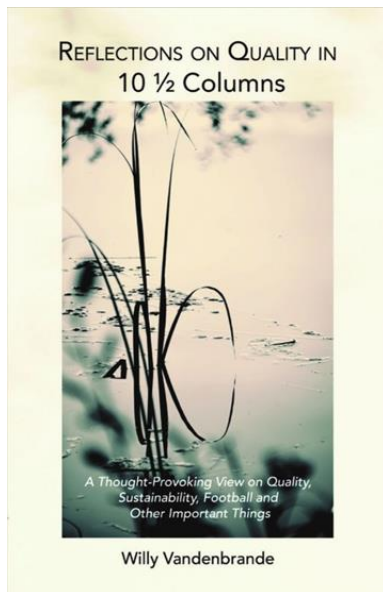
Best regards,

Ved Parkash,
Editor in chief

To know about the guidelines, please [click here](#).



Book
Review



Reflections of Another Kind

by Mr. N. Ramanathan

These days it is not often that a new book on Quality startles the reader. Well, this one does, beginning with its very title, Reflections on Quality in 10 ½ Columns. **Willy Vandenbrande**, its Belgian author writing in English, has done it.

Vandenbrande writes engagingly in first person with plenty of anecdotes – some of it about his family. He has a unique way of expressing himself and his views spring many surprises. It is hard to think of another book like this on Quality – breezy and informal, and yet underneath it all, you find wisdom.

The book has 10 chapters and a shorter 11th chapter – designated a half chapter.

Here are some telegraphic outlines of what each chapter gave me:

On Beauty: This means making life enjoyable for all. Sustainability means passing on our unique biosphere to future generations in a better state – turning the old Brundtland Commission definition on its head.

Perfectionism Kills: Searching for perfection is akin to Samuel Beckett's metaphor of Waiting for Godot – you wait for ever. What a wonder – everyone believes he/she is over average. We all have some uniquely bad characteristics – nothing wrong in it. We can find joy in improvement.

All Errors are Human Errors: 'System is at fault, not persons' is a strange statement, as someone made the system. Are managers who make the systems not part of humanity, then? What is with global results on greenhouse gases – the only thing that seems to improve it is, paradoxically, an economic crisis!

What a Load of Rubbish: Vandenbrande hails from a working class family. No wonder then that he respects those who labour with their hands. [Mahatma Gandhi would have been pleased – he mandated physical work in his commune.] Management is as much about not changing things as changing for improvement. We tend to underestimate the value of "laziness" – we can look at it as time for reflection and contemplation, because working passionately without break can lead to burnouts. We cannot expect ourselves to stay out of our comfort zones all the time. [Indeed, as Csikszentmihalyi wrote, being in a flow occurs best when we are comfortable with ourselves and are unstressed.] Our task, thus, is to have ordinary people do extraordinary work.

Teamwork: Even in the best teams, individuals have to do the work.

Company Culture: It is all in our acts. Foremost is treating your people as people.

Politics are Everywhere: We humans seem to have an unending need to look good.

The Smile of the Nurse: It is not only science! Think of the impact of interactions with people. Variation is a given and hence doing nothing is always an option when stability obtains. Besides, is there anything as a root cause in complex situations?

On Compliance: Quality begins when compliance ends. Trust is the glue.

Business Ethics: Vandenbrande calls out our current economic system as the least civilized – a powerful statement. He speaks highly of the 1974 Robert Pirsig book Zen and the Art of Motorcycle Maintenance. He calls out hyper-processed food – as representing a reverse-precautionary principle. Right now, planetary goals are improving 15 times slower than the economy.

Chronicle of a Death Foretold: Those who are into Quality as a profession may or may not end up supporting quality. It's the value-adding chain that makes (or does not make) quality.

Vandenbrande is unpretentious; he has no chip on his shoulders. In a profound way, he has turned out what our profession – and those outside it – need.

[Published by Makeway Publishing and Printing, 2024]

N. Ramanathan

TOPS Convention 2023-24, Chennai – a report

In continuation to the 3 TOPS Conventions in Bengaluru, Pune and NCR, ISQ Chennai chapter organized the TOPS Convention-a one-day contest on Team Oriented Problem Solving for executives from OEMs, Tier-1 and Tier-2 manufacturing companies, process industry, academia and service sector to promote scientific approach towards problem solving and teamwork, customer centric approach, technical and soft skills capability enhancement by sharing/learning through some of the best case studies from organisations of repute. Contestants apart from showcasing their projects also learn from each other.



ISQ appreciate the active support of staff and students of SRM Institute of Science and Technology. Thanks to Dr. Cheralathan , HOD, Mechanical Engineering for the support of the venue and volunteer staff and students.

Chennai Chapter

Date: 6th January 2024

Venue: SRM Institute of Science and Technology, Chennai

[Click here](#) for the complete report and to know about the winners of the contest.

Certified Quality Management – a Professional Course by ISQ CC & XIME, Chennai

ISQ (Chennai Chapter) in collaboration with Xavier Institute of Management & Entrepreneurship(XIME) , Chennai launched a 3 Months course (weekends) on “Certified Quality Management Professional”. With an objective of building the QM capabilities of the working professionals, the course is curated with application oriented contents & will be conducted jointly by experienced faculty from ISQ and XIME . The program was launched on 2nd March 2024 at XIME. 20 participants from industries in Chennai, have registered for the program .



Knowledge sharing sessions

17 02 2024	Artificial Intelligence in Quality Management	Vasanth Subramanyam, Principal Technologist, Automation Division, Tata Steel	Jamshedpur Chapter
02 03 2024 16 03 2024 06 04 2024 20 04 2024	Quality for Academia & Small Industries	4 module session in 4 Saturdays for students, supervisors from small industries by Atul Shrivastava, Kunal Pareek Virendra Atre, Amit J Sharma	NCR Chapter

Members meet – ISQ Bengaluru Chapter – 19 01 2024

Venue: Springs Hotel & Spa, Bengaluru

Bengaluru chapter EC members called for a members meet physically to interact with each other on 19th January 2024.

Objectives:

- Develop personal relations through face to face interactions.
- Sharing the mission, objectives and activities of ISQ and Bengaluru Chapter.
- To discuss changes in the Executive Committee of Bengaluru chapter and finalise.
- Idea generation and planning of events of the chapter for the year 2024-25

42 members from Bengaluru Chapter participated in the physical meet.

Ameet Gaonkar gave a warm welcome to the members. S Chandra Mouli, President, Bengaluru Chapter gave a brief about events and activities of ISQ and Bengaluru Chapter. Members introduced themselves.

Mr. Lokesh Venkataswamy, EC member of Bengaluru Chapter gave knowledge sharing session on **"Innovation for Business Excellence & Growth"**. HE also touched upon AI and ChatGPT. Members appreciated the value adding talk which was very informative.

Changes to Executive Committee

Mr. Chandra Mouli after nearly 2.5 years of President of ISQ Bengaluru Chapter, wanted to handover the charge.

Dr. K N Subramanya Vice President, Bengaluru Chapter was unanimously elected as President, Bengaluru Chapter.

For a detailed report [click here](#)



National

Event	Date	Location	Organised by
Annual Conference 2024	12 ~14 December 2024	Pune (being finalized)	ISQ Pune Chapter
HoPE through Quality (a popular program for Sustainability & Quality Enthusiasts.	27 04 2024	Virtual - through MS Teams.	Quality Earth Forum Faculty: Mr. N. Ramanathan
TOPS Convention Bengaluru	17 05 2024	BMS College of Engineering, Bengaluru	ISQ Bengaluru Chapter
CEO through TQM	6,7, 8 June 2024	Being finalized,	ISQ Chennai Chapter
TOPS Convention Jamshedpur	15 06 2024 (tentative)	Being finalised	ISQ Jamshedpur Chapter
TOPS Convention Pune	23 08 2024	Being finalized	ISQ Pune Chapter
TOPS Convention Chennai	26 09 2024	Being finalised	ISQ Chennai Chapter
TOPS Convention NCR	19 10 2024	Tata Power DDL Learning Centre, Delhi	ISQ NCR Chapter
Quality Month Lectures 2024	9, 16, 23, 30 Nov 2024	Virtual – through MS Teams	ISQ GC
Pre conference	12 12 2024	Being finalised	Pune chapter
Annual conference 2024	13 12 2024	Being finalised	Pune chapter
Annual conference 2024	14 12 2024	Being finalized	Pune chapter
TOPS Convention finals	Jan 2025	Virtual – through MS Teams	TOPS Convention Committee

Note:

- ❖ Dates mentioned may be changed on unavoidable circumstances.
- ❖ eLearning sessions will be conducted by chapters which will be announced as and when it is finalized.
- ❖ Additional programs in planning stage
 - Best practice seminar – TPM – NCR Chapter
 - Symposium – Q 4.0 – Bengaluru Chapter

International ANQ CONGRESS 2024

Date	16-17, September 2024 - ANQ CEC & ANQ Board meeting 18-19, September 2024 - ANQ Congress 2024 20, September 2024 - Site Visit
Place	Yokohama, Keio University, Japan
Host organisation	Japanese Society for Quality Control (JSQC)
Mode	Physical

The important dates are (Call for Paper)

Deadline for Abstract Submission	April 15, 2024
Notification of Acceptance	May 15, 2024
Deadline for Full Paper Submission	July 31, 2024

Note: The dates may be revised by JSQC
For Indian applicants, ISQ will receive, review and notify the status of acceptance of the abstracts on behalf of ANQ.
Visit www.anforq.org for updates



IAQ Quality Sustainability Award 2024



IAQ is proud to announce the launch of the fifth Quality Sustainability Award. In previous years over 200 projects have been applying for this prestigious award, that wants to promote the use of quality management to improve the sustainability of organizations. Many excellent projects have competed.

ISQ is a local partner to the award from India along with CAQ (China), Israel (IIQIE) and Peru (PUCP). Philippine Society for Quality (PSQ) is the latest partner for the award.

Flow	Comment	Timeline
Apply for the QSA	Indian applicants send the application to partner ISQ	Start: April 1 End: June 30
Local evaluation + ROW	"Evaluation"	End: September 15
Local award winners + ROW selected for global		Local Awards ROW selected October 1
Confirm participation to global award by selected applicants	Application and one page summary in English + a high resolution team picture + a 10 min video to be send to IAQ	October 15
Prepare presentation video send all info to IAQ		November 15
Presentation & Award Ceremony Announcing the Global Winner(s)		December

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ISQ look forward to you to introduce professionals with passion for quality, align with its objectives willing to contribute; as members of ISQ.

Welcome to the new Life Members

Name	Designation	Organisation
Maninder Singh	Assistant General Manager	India Nippon Electricals Ltd, Hosur
Manik Sharma	Director	Flyboy Consulting Services OPC Pvt Ltd, Gurgaon
M Mustafa Baig	DGM- Business Excellence	Re Sustainability Limited
Prantik Sarkar	Deputy General Manager	Tata Business Excellence Group, Tata Sons Pvt. Ltd, Jamshedpur
Praveen Kumar	Senior DGM - Head of Quality	TTK Prestige Limited, Hosur
D Sekar	Trainer/Consultant/Counsellor	Self employed
Naveen Kumar Sivakumar	Pathologist	Tata IMG, Gurugram
Shridhar Rajappanavar	Founder & CEO	Key Sustainability Solutions Pvt Ltd Bengaluru
Dr. Shreyas Srivatsan	Dy. General Manager	Tata Business Excellence Group, Pune
Dr. N S Shobha	Assistant Professor	RV College of Engineering, Bangalore
Balakumaaran Puyalnathan	Continuous Improvement Leader (India & Myanmar)	Ball Beverage Packing India Pvt Ltd, Cherivi Village, AP
Kannan Wallajah Prasanna	Proprietor	Impact X Consultancy Services,Blore
Arunan S	Member	Tenneco Automotive India pvt Ltd, Hosur
Tribhuvan Kumar Rasyara	CEO	JBM Ogihara Automotive India Ltd, Bidadi
Shoukat Ali A	Deputy General Manager	Bosch Limited, Bangalore
Dr. Dayananda B S	HOD and Professor	M S Ramaiah University of Applied Sciences, Bengaluru
M Ramachandran	Head- TQM & Business Intelligence	TVS Credit Services Limited, Chennai
Kishan S	Area Manager – Sales	Mitutoyo South Asia Pvt Ltd, Bengaluru
M Naghalingam	Head Corporate Quality & TQM	Bimetal Bearings Limited, Chennai
Dr. K S Geetha	Professor & Vice Principal	RV College of Engineering, Bangalore
Subrat Kumar Nayak	Senior Manager	Nippon Oil Pump India Private Limited, Bengaluru
Kapil Sharma	Chairman and Managing Director	Nippon Oil Pump India Private Limited,Blore
Rajanikantha S	QA Engineer	Nippon Oil Pump India Private Limited, Bengaluru
Ranjeeth Kumar G	Manager	Nippon Oil Pump India Private Limited, Bengaluru
Nitin N.Bhopale	General Manager Quality & Factory Manager	MSL Driveline Systems LTD., Nashik
Parthiban J	Manager	Bosch Limited , Bangalore
Anand Prakash Kumar	Senior Officer (Safety)	Utility Powertech Limited, Chhattisgarh
Dr. Moutushi Chatterjee	Assistant Professor	Indian Statistical Institute, Bengaluru
Dileep Kumar Pathak	GM: Supplier Quality leader International Business	Schneider Electric India Pvt. Ltd., Vadodara Gujarat
B Sundara Rajan	Partner & Principal Consultant	BSR's Peepal Tree Consulting, Chennai
Vinod Gupta	Head Of Quality	Altigreen Propulsion Labs Pvt Ltd., Bengaluru

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Welcome to the new Annual Members

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Jitendra Gopal Masarguppi	DGM - TQM	Tata Ficosa Automotive Systems Pvt Ltd, Pune
Ravi Kumar R	Engineer	India Nippon Electricals Limited, Hosur
Arun Kumaraguru M	Deputy Manager	Bosch Ltd, Adugodi, Bangalore
M Velraj	Sr Engineer	India Nippon Electricals Limited, Puducherry
Sandeep N	Asst Professor	M S Ramaiah University of Applied Sciences, Bengaluru
Vijaya Kumar S	Asst Professor	M S Ramaiah University of Applied Sciences, Bengaluru
Balappa BU	Asst. Professor	M S Ramaiah University of Applied Sciences, Bengaluru
Sumit Kumar	Manager	India Nippon Electricals Ltd, Hosur
Prasad R	Sr. ENGINEER	Federal-Mogul TPR India Ltd. Bengaluru
K.lyyappan	Engineer	India Nippon Electricals Limited, Kariyamanickam village, Pondy
Ramasamy M	Sr Manager - Quality	India Nippon Eletricals, Hosur
Raja S	Assistant Manager	SEG Automotive India Pvt Ltd, Bangalore.
Arunkumar K M	Assistant Manager	SEG Automotive India Pvt Ltd, Bangalore.
R Manoharan	Regional Manager	Deming Quality Solutions., Bangalore
P.Gopalakrishna	CEO	Deming Quality Solutions., Bangalore
Rishabh Baid	Assistant Manager - Costing (Business Analyst)	GlobalFair Impex India Pvt Ltd
Ravindra Gharat	General Manager	Tata Motors, Pune
Belsam Jeba Ananth M	Associate Professor	SRM Institute of Science and Tech, Pattu
Puneeth	Manager Quality Managements & Methods	Bosch Limited, Ramanagara district, Bengaluru
T N Srikantha Dath	Professor	M S Ramaiah University of Applied Sciences, Bengaluru
S. Kumar	Assistant Manager	Toyota Kirloskar Auto Part Ltd, Bengaluru
Raghunandan K K	DGM Quality	Macurex Sensors Private Limited, Bangalore
Krishnappa Ramesh Babu	Deputy Manager - Quality	SKF India Limited, Bangalore
Ravichandran S	Executive Vice President	Delphi TVS Technologies Limited, Oragadam
P.S.Satish	Corporate Trainer and Mentor	Saraswati Industrial Services, Bengaluru
Arijit Das	Senior Manager, QA	Tata Motors Jamshedpur, Jamshedpur
Thangaraj R	Corporate Trainer and Consultant	Freelance
Avinash Verma	DGM, Quality	Tata Motors, Lucknow
S. R. Ithal	Manager - Purchase Quality	SEG Automotive India Pvt Ltd, Bengaluru
Madhu V	CEO	SIRI Chartered Engineers and HR solutions
Ashwatha Narayana B N	Deputy Manager	Bosch Bidadi Plant. Ramanagara District
Sudhir Manglick	Plant Head (DGM Production)	Secure Meters Limited
Monica Salunkhe	Head Quality.Nexdigm Pvt Ltd	Nexdigm Private Limited
Atul Shrivastava	Retired General Manager BHEL	Bharat Heavy Electricals Limited
Shivaraju C. G.	Quality Manager	Rajamane Industries Pvt Ltd, Bengaluru
Rajendra Mhalgi	Freelance professional	Nila Madhava Consulting
Pandu Ranga B	Manager	SEG Automotive
Dharmender Sharma	Manager (TQM)	D.C.M. Textiles Hisar
Venkata Narayana. T	Dy. Div. Manager (Quality)	Force motors Ltd
Gokul H Shinde	Asst. Director, Customer Support, Planning & EXIM	Samsonite South Asia Pvt. Ltd. Nashik
Rohit Pathak	Dy. General Manager	Mahindra Institute of quality, M &M
Sagar Ashok Ambekar	DGM Quality Assurance	Tata Autocomp Hendrickson Suspension Pvt Ltd

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K.Iyyappan	Engineer	India Nippon Electricals Limited, Kariyamanickam village, Pondy
Ramasamy M	Sr Manager - Quality	India Nippon Eletricals, Hosur
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Arunkumar K M	Assistant Manager	SEG Automotive India Pvt Ltd, Bangalore.
R Manoharan	Regional Manager	Deming Quality Solutions., Bangalore
P.Gopalakrishna	CEO	Deming Quality Solutions., Bangalore
Rishabh Baid	Assistant Manager - Costing (Business Analyst)	GlobalFair Impex India Pvt Ltd
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P.S.Satish	Corporate Trainer and Mentor	Saraswati Industrial Services, Bengaluru
Arijit Das	Senior Manager, QA	Tata Motors Jamshedpur, Jamshedpur
Thangaraj R	Corporate Trainer and Consultant	Freelance
Avinash Verma	DGM, Quality	Tata Motors, Lucknow

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Sudhir Manglick	Plant Head (DGM Production)	Secure Meters Limited
Monica Salunkhe	Head Quality.Nexdigm Pvt Ltd	Nexdigm Private Limited
Atul Shrivastava	Retired General Manager BHEL	Bharat Heavy Electricals Limited
Shivaraju C. G.	Quality Manager	Rajamane Industries Pvt Ltd, Bengaluru
Rajendra Mhalgi	Freelance professional	Nila Madhava Consulting
Pandu Ranga B	Manager	SEG Automotive
Dharmender Sharma	Manager (TQM)	D.C.M. Textiles Hisar
Venkata Narayana. T	Dy. Div. Manager (Quality)	Force motors Ltd
Gokul H Shinde	Asst. Director, Customer Support, Planning & EXIM	Samsonite South Asia Pvt. Ltd. Nashik
Rohit Pathak	Dy. General Manager	Mahindra Institute of quality, M &M
Sagar Ashok Ambekar	DGM Quality Assurance	Tata Autocomp Hendrickson Suspension Pvt Ltd
Divyanshu Srivastava	Head, Total Quality Management	Tata Steel Ltd., Jamshedpur
Barathkumar Sekar	Lead Engineer Quality assurance	SQuAD Forging India Pvt. Ltd, Belgaum
Manikannan S	Plant Head & MR	PRK Ancillaries India Pvt. Ltd., Bangalore
Krishnamurthy Nagesh Prakash	Consultant	Self employed
Prashant Alekar	Director	QLeNPro Consulting & Training LLP
Lalit Kumar Verma	GM (Problem Solving)	MAHLE ANAND Filter Systems Pvt Ltd., Gurgaon
Kumar R.	Head Quality Management	Bosch Limited
Joydeep Chatterjee	Sr. GM Corp. Quality	Cummins India Ltd, Pune
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Ganga Ram Yadav	VP- Operations	Sona BLW Precision Forgings Ltd