

Indian Society For Quality

Annual Conference 2022

09-10, December 2022

Le Royal Meridien, **Chennai**



Featured speakers from Overseas and India are eminent **CEOs of multinational companies** that are amongst the top in the world in their respective field.

Theme

**Quality & digitalization for
Sustainability & Innovation**

Theme: Quality & digitalization for Sustainability & Innovation

The Annual Conference 2022 will be a hybrid event with the option for physical or virtual participation.

The two-day event will cover

1

Chief Guest: Mr. B. Muthuraman
Former Vice Chairman Tata Steel
Former Chairman, Tata International

2

Dr. Venu Srinivasan
Chairman Emeritus, TVS Motor Company
Will be presiding over the Awards Night
and giving away the ISQ awards

3

Felicitation: Mr. L. Ganesh Chairman, Rane Group
Winner of The Deming Distinguished Service Award for Dissemination and Promotion (Overseas).

4

International and national business leaders who have led their respective organization through quality focused management to achieve leadership position.

5

ISQ Awards Night: 6 ISQ awards to be presented to eminent business leaders, executives and professionals. They will share their experiences

6

Panel Discussion:
Quality leaders

7

Case studies: Case studies on various aspects sharing actual cases

8

Opportunity to **network** with the industry leaders and cross learn.



Invitation message **President** Indian Society for Quality

Janak Kumar Mehta

Indian Society for Quality takes pleasure in announcing its annual conference for 2022 to be held on December 9 and 10, 2022 in Chennai. After two years of inability to meet in person due to COVID-19 pandemic it is planned to hold the conference this year with much larger physical participation. There would be an opportunity to join virtually too. Participants are encouraged to attend physically to renew contacts, network and learn from each other. Those who can not attend personally will have an opportunity to join virtually.

The theme of the conference is “Quality & digitalization for Sustainability & Innovation” Refer to the narration of theme to understand our intent and the rationale behind it.

While the quality of Indian products and services have improved over the last 20 years or so, the organizations in the developed world seem to have improved even more, resulting in our inability to compete against the best. Even to compete at the current level of competition there is a business need for digitalization, sustainability and innovation.

This is in the context of slow rate of value-added growths of exports from India and the advancement of information and communication technologies (ICT) that provides an opportunity to substantially raise the level of quality and productivity of organizations to become more competitive. In addition, we need to use quality methodologies for sustainable development so essential for prosperity of all living beings in the Planet Earth. All of this requires top management’s visible leadership.

Many eminent speakers are speaking at the conference and ISQ award winners will also speak.

It is expected to be a value adding experience for the participants, speakers, and the organizers. Professionals who practice quality in their respective function eagerly look forward to such annual conference of ISQ.

I invite executives from top management and professionals from all discipline as each one is responsible for quality in their outcomes to participate in the ISQ Conference 2022 to learn and share their rich experience thereby contributing to the quality of products and services being offered by Indian entities.

Janak Mehta

President – ISQ.

Speakers



Dr. Venu Srinivasan,
Chairman Emeritus, TVS Motor Company
**Will be presiding over the Awards Night
and giving away the ISQ awards**

B. Muthuraman,
Former Vice Chairman, Tata steel Ltd,
Former Chairman, Tata International
Will be the Chief Guest



L. Ganesh
Chairman, Rane Group
Winner of The Deming Distinguished Service Award for
Dissemination and Promotion (Overseas).
ISQ is happy to felicitate Mr. L. Ganesh for his outstanding
achievement of winning the award.

Satish Sharma
President - APMEA at Apollo Tyres Ltd

Topic: Experience sharing on TQM
leading to Deming Prize



Awards to be presented during Awards Night on 9th December

Dronacharya Award



Dr. Yukihiro Ando

President & CEO,
Ando Engineering Office Ltd. partnership

Jamsetji Tata Award



T. V. Narendran

CEO and Managing Director
Tata Steel Limited

Ashoka Award



K. N. Radhakrishnan

Director & CEO
TVS Motor Company

Ashoka Award



P Kaniappan

M D, ZF Commercial Vehicle
Control Systems India Ltd

Harsha Award



Pankaj Kumar

Chief TQM & CQA
Tata Steel Limited

Harsha Award



Sunderraman G.

E V P, Corporate Development,
Godrej & Boyce Mfg Co Ltd

Speakers

Prof. Dr.-Ing. Robert Schmitt,
President DGQ (German Association for
Quality)

Topic: Role of quality, DGQ and the future
goals & development needed to achieve
them



Dr. Manivannan Selvaraj, MD., DNB.,
Founder and Managing Director,
Kauvery Group of Hospitals

Topic: "Waste reduction in Health Care – Our Experience"



Prof.C. Muthamizhchelvan
Vice Chancellor, SRMIST

Topic: How academia is preparing
students with Quality acumen



Kiran Deshmukh
Group CTO, Sona Comstar



Speakers



Nitish Rai

Founder and CEO, FreightFox

Topic: Digitalization in Logistics

Aravind Maiya

Senior General Manager, Bosch Limited

Topic: Case study – Manufacturing of the Future



Panel Discussion

Topic: **Quality Consciousness for Gen Z**



G. Parthipan- CEO

ZF Rane Automotive India Pvt. Ltd,
Rane Engine Valve Ltd



Venkatesh Rajagopalan

V P (Business Planning,
HR & TQM) Sundaram Clayton



Murali Lakshminarasimhan

AVP
Process & Quality Assurance



Ashok Muthuswamy

Vice President
TQM & BE (TAFE)

Registration

Indian Society for Quality invites registration from professionals, academia, independent consultants, entrepreneurs and students for the Annual Conference 2022.

Registration Fees

a) Registration and participation in annual conference physically.

(Fees covers participation in two-day annual conference, lunch and tea breaks, participation in awards night and dinner on 9th December)

Early Bird:

- For ISQ Members Early bird fee of Rs 8000/- (Rs. Eight Thousand Only)
- For non-members, Early bird fee of Rs 9,000/- (Rs. Nine thousand only)

Regular:

- For ISQ Members Rs 9,000/- (Rs. Nine thousand only)
- For Non-members Rs. 10,000/- (Rs. Ten thousand only)
- For Student members Rs. 4,000/- (Rs. Four thousand only)
- For non-member Students Rs. 5,000/- (Rs. Five thousand only)

Note

- **GST extra**
- Early bird fees are applicable till 30th November 2022
- Every delegate will receive free membership of ISQ for the period April 2023 to March 2024

b) Registration and participation in annual conference virtually

Early Bird:

- For ISQ Members Early bird fee of Rs 2,000/- (Rs. Two Thousand Only)
- For non-members Early bird fee of Rs 2,500/- (Rs. Two thousand five hundred only)

Regular:

- For ISQ Member Rs 2, 500/- (Rs. Two thousand five hundred only)
Non-member Rs. 3,000/- (Rs. Three thousand only)
- For student members Rs. 400/- (Rs. Four hundred only)
- For non-member Students Rs. 500/- (Rs. Five hundred only)

Note:

- **GST extra**
- Early bird fees are applicable till 30th November 2022
- Every delegate will receive free membership of ISQ for the period April 2023 to March 2024.

About ISQ

Indian Society for Quality (ISQ) is a not-for-profit society established in 1996 to fill the need for a national forum for interaction among quality professionals, leaders, practitioners and academicians. ISQ is a non-partisan, independent body that attracts and invites individual members from business organizations, health care and educational institutions, government agencies and NGOs. Members share their knowledge and learn from each other. ISQ is thus engaged in both creating and disseminating knowledge.

Its mission is to "Contribute to the thriving of humanity in a healthy planet"

ISQ is well linked to similar national quality bodies in other countries. It is a board member from its very inception and has represented India in the Asian Network for Quality (ANQ). ISQ is a national partner to International Quality Innovation Award initiated by Laatukskus Excellence, Finland and Quality Sustainability Award promoted by International Academy for Quality. ISQ is the face of India in the world of quality. To know more, please visit www.isqnet.org

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ISQ is thankful to the organisations who have been supporting us through Sponsorships during annual conferences. We look forward to your support through Sponsorship. We invite organizations committed to quality-based management of their enterprises/ institutions to kindly consider supporting the ISQ Annual Conference 2022 through sponsorship.

For details of sponsorship and the benefits, visit <https://www.isqnet.org/ISQConference/SPONSORS> page.

Agenda *(Subject to minor changes)*

GROUPING	ACTIVITY	SPEAKER	START TIME	END TIME	DURATION
Day-1 (09 12 2022)					
Opening plenary	Master of ceremony		09:30	09:35	0:05
	Welcome by Conference Chair	Dr. Rajkumar	09:35	09:45	0:10
	Lamp lighting, Vande Mataram		09:45	9:52	0:07
	Homage to Dr. V. Krishnamurthy		9:52	9:55	0:03
	President's welcome address & Conference Theme	Mr. Janak Mehta, President ISQ	9:55	10:10	0:15
	Chief Guest's Introduction & Speech	Mr. B. Muthuraman, Former Vice Chairman, Tata Steel	10:10	10:40	0:30
	Felicitation of Winner of the Deming Distinguished Service Award for Dissemination and Promotion (Overseas)	Mr. L. Ganesh - Chairman, Rane Group	10:40	10:45	0:05
	Acceptance Speech	Mr. L. Ganesh - Chairman, Rane Group	10:45	11:15	0:30
	Tea Break		11:15	11:35	0:20
Keynote speeches	Keynote speech 1	Mr. Yukihiko Ando, Winner of Dronacharya Award 2022	11:35	12:15	0:40
	Keynote Speech 2 Experience sharing on TQM leading to Deming Prize	Mr. Satish Sharma, President - APMEA at Apollo Tyres Ltd	12:15	12:55	0:40
	Lunch Break		12:55	13:50	0:55
Case study	Topic: "Waste reduction in Health Care - Our Experience"	Dr. Manivannan Selvaraj, MD., DnB, Founder and MD, Kauvery Group of Hospitals	13:50	14:20	0:30
	Panel discussion	Quality Consciousness for Gen Z	14:20	15:05	0:45
	Keynote Speech 3	PROF. C.Muthamizhechelvan, Vice Chancellor, SRMIST	15:05	15:45	0:40
	Tea Break		15:45	16:05	0:20
Address by Awardee	Prize distribution QSA, QIA 2022		16:05	16:35	0:30
	Harsha Award winner	Dr. Pankaj Kumar Winner of Harsha Award 2022	16:35	17:05	0:30
	Keynote Speech 4	Mr. K. N. Radhakrishnan, Director & CEO TVS Motor Company, Winner of Ashoka Award	17:05	17:45	0:40
	Summarisation of Day 1	Sundararajan	17:45	17:50	0:05
Awards Night to start at 6 30 PM					
Day-2 (10 12 2022)					
	Felicitation and Keynote Speech 5	Mr. Kiran Deshmukh former President ISQ - ANQ Ishikawa-Kano Silver Medal 2022 Winner	9:00	9:40	0:40
	Keynote Speech 6 Digitisation in Logistics	Mr. Nitish Rai CEO and founder of Freight Fox Logistics	9:40	10:20	0:40
Case study	Case study on Industry 4.0	Mr. Aravind Maiya, Senior General Manager, Bosch Limited	10:20	10:50	0:30
	Tea Break		10:50	11:10	0:20
Panel Discussion	Kenote speech 6	Mr. P. Kaniappan, M D, ZF Commercial Vehicle Control Systems India Ltd, Winner of Ashoka Award	11:10	11:50	0:40
Case study	Harsha Award Winner	Mr. Sunderraman G., Harsha Award Winner	11:50	12:20	0:30
Keynote speech	Keynote speech 7	Prof. Dr.-Ing. Robert Schmitt, President DGQ (German Association for Quality)	12:20	13:00	0:40
Conclusion	Summarize	Thomas Mathew	13:00	13:10	0:10
	Announcement-Conference 2023	President, ISQ Jamshedpur Chapter	13:10	13:20	0:10
	Vote of Thanks, National Anthem	Raajkumar B.- Tafe	13:20	13:30	0:10
	Lunch, networking and disperse		13:30	14:25	0:55