

Quality

-Made in India-

- Amit J Sharma

Continuous Change

Trust

?

All is well if the numbers are
looking good*

* *By hook or by crook*

Are we
rewarding the
right behavior?

Jugaad



Short Sightedness

Jugaad



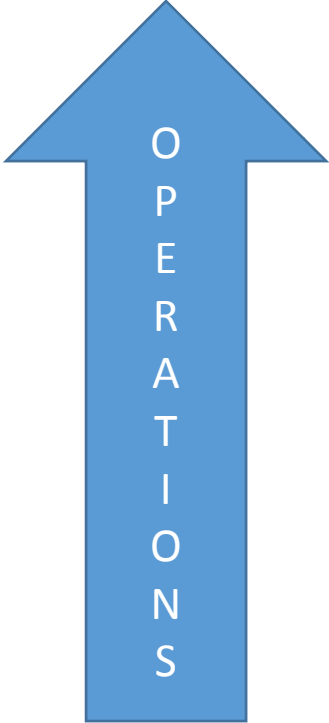
Lack of Education /
Sensitization

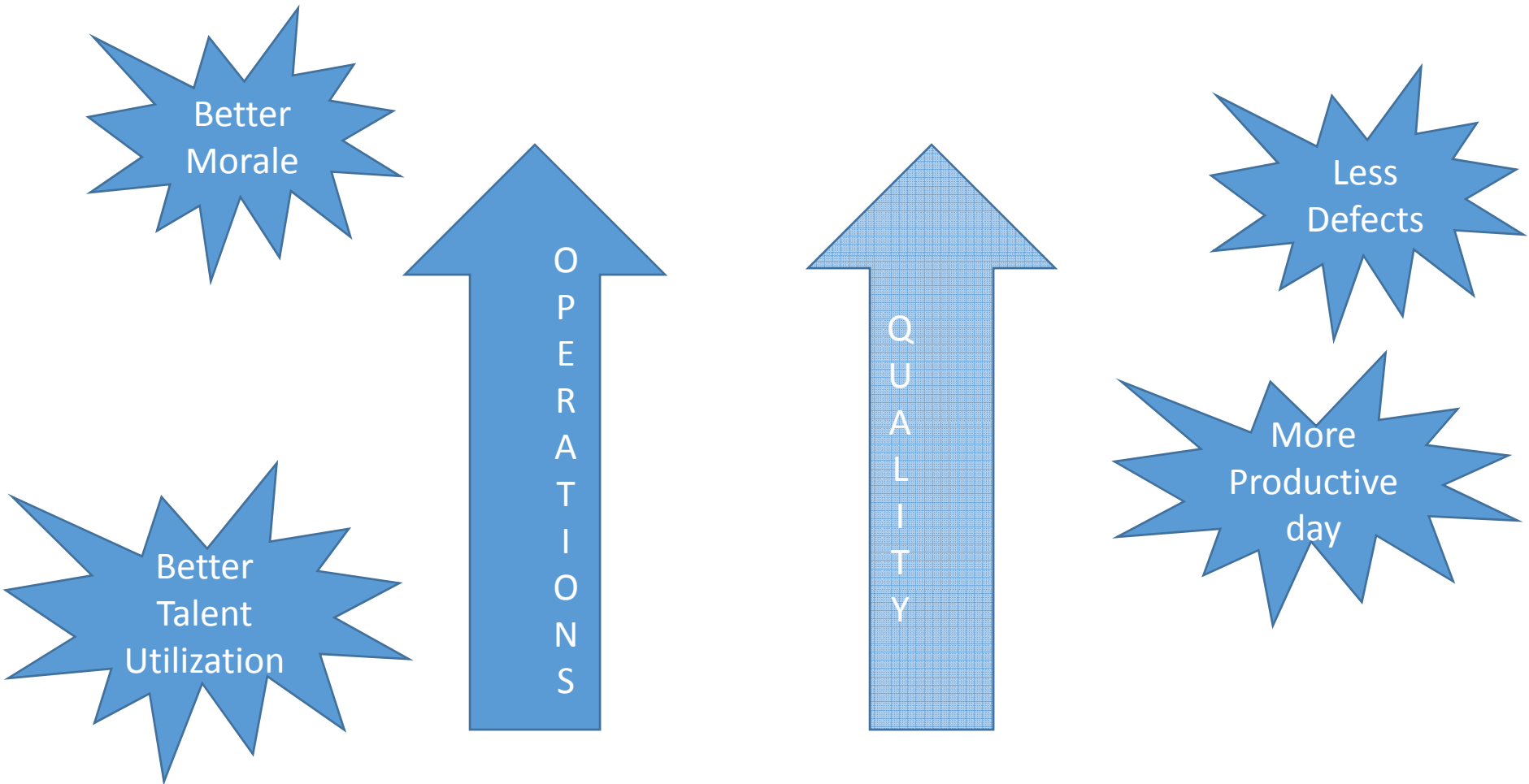
Operations

Quality

Quality

Operations

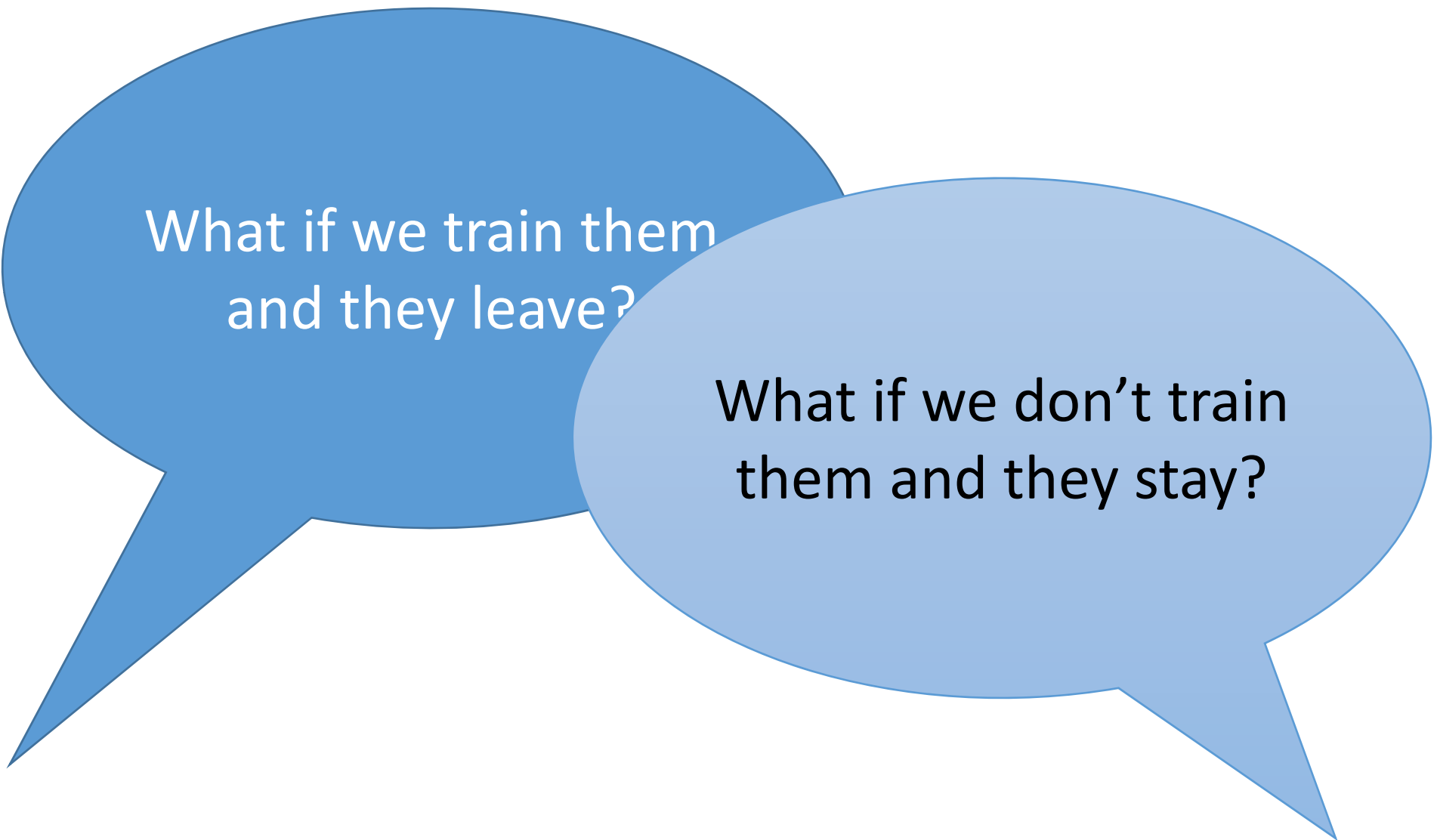




Good job done  Here's your Black Belt

You satisfy the requirements = Here's your Black Belt

Investing in Training = Investing in Future



What if we train them
and they leave?

What if we don't train
them and they stay?

Improve the improvement

Quality does not come
from mind, it comes when
heart and mind work in
sync

Integrity



There is enough training
available for mind.. Let us
also train our hearts

Let us...

- Appreciate the courage to say what is wrong
- Spread the education of quality
- Practice quality by heart in all aspects of life
- Keep improving
- Love our country